



Lifetime Limited Warranty Reflective Bubble Insulation (RBI)

Fi-Foil Company warrants that its reflective bubble insulation (RBI) and RetroShield System will be free from defect in materials and workmanship resulting in delamination or decomposition, for the lifetime of the product, provided that the product is installed according to the manufacturer’s specifications and has been used in an approved application.

This warranty applies only to the original purchaser of the insulation and is subject to the limitations, terms, conditions, and exclusions set forth herein.

In the event of a valid warranty claim, the manufacturer will provide replacement insulation of equal or higher quality for the warranted product that is found to be defective. The manufacturer, at its sole discretion and option, may choose to refund the original purchase price of the product in lieu of replacement.

The manufacturer will not be liable for removal of any defective product, the labor associated with the removal or replacement of the product, or any other consequential, special, commercial, incidental, or punitive damages.

EXCLUSIONS. This warranty is applicable only to damaged or failed product caused by or in the presence of normal atmospheric conditions. This warranty is void and claims are excluded from this warranty in the event that the subject insulation: 1) is installed in an open-air building (i.e., a structure having no side walls or partial side walls); 2) is installed in an application having exposure to the exterior elements, including but not limited to direct sunlight, water, moisture, and/or intense heat; 3) is subject to misuse, abuse, or improper handling during transportation, installation, or storage; 4) is improperly installed or maintained; 5) ordinary wear and tear, 6) is damaged by Acts of God, including but not limited to lightning, flood, tornado, hail, earthquake, or other natural phenomena; 7) is cleaned with solvents or harsh chemicals, treated, processed, or changed in any manner, 8) is subject to extraordinary conditions, such as chemicals, gases, abrasions, pressure, movement, or temperature, 9) is used in an improperly designed, engineered, or built structure, 10) is installed or used contrary to the written use and installation instructions of Fi-Foil Company, 11) damage due to rodents, birds, or insects due to lack of proper sealing or maintenance of the building, or 12) damage due to condensation or moisture accumulation as a result of roof, eaves, or any part of the building structure that has not been properly sealed or maintained.

The foregoing express warranties are the only warranties applicable to this product, and no other warranties or representations of any kind, whether express, implied, or statutory, including but not limited to warranties of fitness for a particular purpose, warranties of merchantability, or liabilities arising in contract, tort, or otherwise are applicable. This warranty will automatically terminate and become void upon the sale, transfer, or conveyance of the products, building, or property on which the products are used.

This warranty is limited to the original purchaser of the insulation where the product is first installed and is specifically non-assignable and nontransferable. This warranty applies only to the above- described insulation product manufactured for Fi-Foil Company and does not cover any other accessories, fixtures, goods, or materials on the premises.

Warranty Claims. In order to submit a warranty claim, please contact the distributor or installer of the insulation within the warranty period. If contact with the distributor or installer of the insulation is not practicable, users should contact Fi-Foil Company at (800) 448-3401. In order to submit a valid claim under this warranty, the user must provide proof of purchase demonstrating the purchase and installation dates of the subject insulation, as well as a sample of the product. Claims under this warranty will be valid and considered only in the event that the claimed product was manufactured by Fi-Foil Company. Fi-Foil Company shall have the right to test the claimed product and to determine whether it was manufactured by Fi-Foil Company or by another entity.

Fi-Foil Company Lifetime Limited Warranty	100%	75%	35%
Reflective Bubble Insulation (RBI)	0-10 Years	11-20 Years	21+ Years

2024 Jan